



BoxMedia (A PB Media Limited Company) Event Terms & Conditions

Delegate Bookings

The following terms and conditions apply for all reservations (delegate, exhibitor & sponsor) that book onto BoxMedia events, seminars, conferences and exhibitions delivered by BoxMedia (A PB Media Limited company).

1. Non-attendance

1.1 If you are unable to attend, you may send a substitute at no extra cost, provided that you notify us of the change at least 5 working days prior to the event.

1.2 If you fail to notify us of the change we will charge for an additional place.

1.3 In the event of non-attendance you will be liable for the full cost of the place, exhibition space or sponsorship package.

1.4. Each booking (Delegate, exhibitor or sponsor) will begin at time of confirmation and once the marketing of your participation has begun the below cancellation policy must be adhered too;

- Cancellation within six months of the show will incur a cancellation fee of 50%, subject to 23% VAT. Cancellation within three months of the show will incur a cancellation fee of 70% and subject to 23% vat. Cancellation within 1 month of the show will incur a cancellation fee of 100% and subject to 23% vat.

1.5 A cool of period of 48 hours is in place – meaning you can cancel your registration (delegate, exhibitor & sponsor) within 48 hours of booking confirmation at no cost.

2. Cancellation of Delegate Seat

1.1 If you are unable to attend, you may send a substitute at no extra cost, provided that you notify us of the change at least 5 working days prior to the event.

1.2 If you fail to notify us of the change we will charge for an additional place.

1.3 In the event of non-attendance you will be liable for the full cost of the delegate place.

1.4. Each delegate booking will begin at time of confirmation and once the marketing of your participation has begun the below cancellation policy must be adhered to;

- Cancellation within six months of the show will incur a cancellation fee of 50%, subject to 23% VAT. Cancellation within three months of the show will incur a cancellation fee of 70% and subject to 23% vat. Cancellation within 1 month of the show will incur a cancellation fee of 100% and subject to 23% vat.

1.5 A cool of period of 48 hours is in place – meaning you can cancel your registration (delegate, exhibitor & sponsor) within 48 hours of booking confirmation at no cost.

3. Payment Terms

3.1 Payment terms are stated on your invoice. All payments must be received prior to the date of the event.

4. Photography

4.1 BoxMedia (A PB Media Limited Company) may arrange for photographs and/or video footage to be taken at events and used for promotional purposes. This may include printed documents or media, editorial coverage, advertising press and use on the internet.

4.2 Delegates who do not wish for their image to be used in this manner must notify BoxMedia 24 hours prior to the event.

5. Data Protection

5.1 By submitting registration details, Delegates agree to allow BoxMedia and companies associated with the event to contact you as required for the organisation and administration of the event.

5.2 BoxMedia and companies associated with the event are GDPR Complaint organisations.

6. Events beyond our control

6.1 If the event is cancelled due to circumstances beyond our control (venue restrictions, Health & Safety Reasons, Direction from Government Body, Bereavement, etc – 70% of the full cost of the place (Delegate, Exhibitor or Sponsor) will be refunded.

6.2 In addition, BoxMedia (A PB Media Limited Company) will not be liable for any other costs incurred by delegates, exhibitors & sponsors.

Exhibitor/Sponsor Bookings

1. Definitions

In these Terms and Conditions,

- a) "Organisers" shall mean BoxMedia.
- b) "Exhibitor/Sponsor" shall mean any person, company or organisation, and the staff or agents of that company taking display space, exhibition/ event space etc.
- c) "Venue" shall mean the location of the Exhibition/Event as per the Booking Confirmation.

2. Contract

2.1 A completed contract must be submitted for all bookings. Completion of the booking contract is binding confirmation of your company's commitment to take the space booked and of your acceptance of these booking terms and conditions including the cancellation policy (Section 1 & 2).

2.2 Should the Organisers agree to hold a provisional booking space they reserve the right to sell that space to another Exhibitor/Sponsor should the first enquirer be unable to confirm their booking with a completed form on request.

2.3 By submitting the exhibition/sponsor space contract, the Exhibitor/Sponsor accepts without reservation the following:

- 2.3.1 the terms of the exhibition/sponsor space contract;
- 2.3.2 all regulations contained in these terms and conditions, the Exhibitors'/Sponsors Manual and any reasonable instructions subsequently issued by the Organisers;
- 2.3.3 all regulations laid down by the venue including, but not limited to, security, health and safety, fire and traffic;
- 2.3.4 all current Health & Safety regulations.

3. Exhibition floor plan

3.1 The Organisers reserve the right to alter the layout of the exhibition at any time and in any respect. We will always endeavor to contact affected Exhibitors/Sponsors should this be required.

3.2 The Organisers will allocate display space to Exhibitors; requests for location will be taken into account where possible but cannot be guaranteed.

3.3 Exhibition displays and furniture must stay within the allocated floor space at all times.

4. Health & Safety

4.1 It is the responsibility of the Exhibitor/Sponsor to ensure that his staff and any supplier/contractor working on his behalf are familiar with and abide by all current Irish and European Health and Safety regulations. The Exhibitor/Sponsor is responsible for the health and safety of his stand and personnel during installation, use and dismantling.

4.2 In order to create and maintain a safe environment at all times, all Exhibitors/Sponsors and contractors must abide by reasonable instructions from the Organisers and/or the venue.

4.3 All deliveries of exhibition stands and material to the venue and to the exhibition space must be handled by the Exhibitor/Sponsor and/ or their delivery personnel.

5. Security and Insurance

5.1 Each Exhibitor/Sponsor is responsible for the security and insurance of his own display and its contents.

5.2 Exhibitors/Sponsors must hold their own public liability insurance and, if applicable, employers liability insurance. Certificates should be available for inspection if required.

5.3 Under no circumstance may exhibition equipment and material be delivered prior to the exhibition set up time, without the express permission of the Organisers.

5.4 All exhibition materials must be removed immediately following the event.

6. Breakdown

6.1 Breakdown of display, or removal of display items, may not commence before the official closing time of the exhibition.

6.2 Any Exhibitor/Sponsor failing to remove their stand and all other items from the venue by the prescribed times will be held liable to pay any penalties that may be imposed by the venue.

7. Staff identification

7.1 All Exhibitor/Sponsor staff should wear the identification badges issued by the Organiser.

8. Stand fittings

8.1 All materials and stand fittings must be non-flammable or impregnated with fire-proofing solution in a way as to comply with all current safety requirements.

8.2 It is the responsibility of the Exhibitor/Sponsor to ensure all electrical equipment is safe and PAT tested.

9. Photography

9.1 BoxMedia (A PB Media Limited Company) may arrange for photographs and/or video footage to be taken at events and used for promotional purposes. This may include printed documents or media, editorial coverage, advertising press and use on the internet.

9.2 Exhibitors/Sponsors who do not wish for their image to be used in this manner must notify BoxMedia 24 hours prior to the event.

10. Damage

10.1 Any damage caused to the venue by Exhibitors/Sponsors must be made good at their own expense.

11. Payment Terms

11.1 Payment is due by the date stated on the invoice. Any Exhibitor/Sponsor not having made payment by the time of the exhibition may not be permitted to exhibit.

12. Cancellation by the Exhibitor/Sponsor

12.1 All cancellations must be submitted in writing to BoxMedia Ltd.

12.2 In the event that an Delegate/Exhibitor/Sponsor wishes to cancel their booking space, or fails to meet any of the payment obligations (either the amount or dates of payments), then the Organisers reserve the right to apply the following cancellation charges and to re-sell the space:

- Cancellation within six months of the show will incur a cancellation fee of 50%, subject to 23% VAT. Cancellation within three months of the show will incur a cancellation fee of 70% and subject to 23% vat. Cancellation within 1 month of the show will incur a cancellation fee of 100% and subject to 23% vat.

12.3 The Organisers operate a 'cooling off' period:

12.3.1 with the exception of bookings received within 5 working days prior to the event, cancellations must be received in writing within 48 hours of the booking being confirmed for a full refund.

12.3.2 where the booking is received within 5 working days prior to the event, full charges will be payable.

12.4 Any payments already made to the Organisers over and above the applicable cancellation charges will be refunded. Should monies not, at the time of cancellation, already have been paid to the Organisers the cancellation fee will still apply.

13. Bankruptcy or Liquidation

13.1 In the event of an Exhibitor/Sponsor becoming bankrupt or insolvent, on entering into liquidation or having a receiver, administrator or trustee appointed over any of its assets, the Organisers shall be at liberty to terminate forthwith the contract with the Exhibitor/Sponsor and the terms and conditions relating to cancellation of space set out in clause 11.2 shall apply.

14. Force majeure

14.1 If the event is abandoned, cancelled or suspended in whole or in part by reason of war, fire, national emergency, labour dispute, strike, lock-out, civil disturbance, health & safety, inevitable accident, the non-availability of the venue or any other cause not within the control of the Organisers, the Organisers may at their entire discretion, repay the space rental paid by the Exhibitor/Sponsor, or part thereof, but shall be under no obligation to do so. The Organisers shall be under no liability to the Exhibitor/Sponsor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Exhibitor/Sponsor, as the result of the happening of such an event.

14.2 It is recommended that Exhibitors/Sponsors take out appropriate insurance against cancellation.

15. Data Protection

15.1 By submitting registration details, Delegates/Exhibitors/Sponsors agree to allow BoxMedia (A PB Media Limited Company) and companies associated with the event to contact you as required for the organisation and administration of the event.

15.2 BoxMedia and companies associated with the event are GDPR Complaint organisations.

16. Confidentiality

16.1 The Exhibitor/Sponsor shall during and after termination or expiry of the Contract keep confidential all information acquired from the Organisers, which is not in the public domain, which becomes known to the Exhibitor/Sponsor in connection with the Contract.

17. General

17.1 Each Exhibitor/Sponsor shall be deemed to have full knowledge of the Terms and Conditions and is bound by them in all respects.

Should you have any comments/questions relating to the above Terms & Conditions please feel free to contact BoxMedia (A PB Media Limited Company).

Kind Regards



Ronan McGlade
Managing Director